

Top 7 reasons why you cannot login to SharePoint.


- 1) You are using the wrong URL. To access SharePoint use the "SharePoint" link at the top of the Central or South school home page. Or use one of the following:

<https://wss.hinsdale86.org/central>

<https://wss.hinsdale86.org/south>

- 2) You need to change your password. You need to login to a computer at school and change your password.
- 3) You are using the wrong login information. Use your school email address **ID#@hinsdale86.org**.

OR this format: `students\School ID#` Students must be plural, not student. And it has to be the \ back slash above the Enter key not the forward slash / under the ?.

- 4) You are using a Macintosh computer. If you are using a MAC try the [Firefox](#) browser.
- 5) You are using Windows 2000. If you have a Windows 2000 computer follow these [instructions](#).
- 6) You are using AOL. If you are using AOL's browser try using Internet Explorer or Firefox. (Internet Explorer should already be on your computer look for the icon). 
- 7) You are using the wrong password. Go to the Library and have them change your password.

